

FLASH: New eviCore Preauthorization Online Training Sessions

April 10, 2017

As discussed in the February webinars, starting in May, eviCore will begin managing additional preauthorization services for our commercial and Medicare members.

For dates of service on or after May 1, you must request preauthorizations through eviCore on [Your Health Alliance](#) for providers. You can start using eviCore to submit these requests on April 24.

These additional, hour-long training sessions will go over how to submit preauthorization requests to eviCore and how to access tools and resources, including a quick reference guide.

Medical Oncology

Anyone who is responsible for submitting **Medical Oncology** preauthorization requests for our members should register for one of these **online training sessions**:

Preauthorization: Health Alliance Medical Plans – Medical Oncology

- Monday, April 17 at 10 a.m. CST
- Wednesday, April 19 at 2 p.m. CST
- Tuesday, April 25 at 11 a.m. CST
- Thursday, April 27 at 1 p.m. CST
- Wednesday, May 3 at 9 a.m. CST

Radiation Therapy

Anyone who is responsible for submitting **Radiation Therapy** preauthorization requests for our members should register for one of these **online training sessions**:

Preauthorization: Health Alliance Medical Plans – Radiation Therapy

- Tuesday, April 18 at 11 a.m. CST
- Thursday, April 20 at 1 p.m. CST
- Wednesday, April 26 at 9 a.m. CST
- Friday, April 28 at 1 p.m. CST
- Thursday, May 4 at 10 a.m. CST

Musculoskeletal Services: Pain/Joint/Spine and MSK Therapies

Anyone who is responsible for submitting **Pain/Joint/Spine and/or PT/OT/ST** preauthorization requests for our members should register for one of these **online training sessions**:

Preauthorization: Health Alliance Medical Plans – Musculoskeletal Services

- Wednesday, April 19 at 9 a.m. CST
- Friday, April 21 at 1 p.m. CST
- Monday, April 24 at 1 p.m. CST
- Thursday, April 27 at 10 a.m. CST
- Friday, May 5 at 9 a.m. CST

Lab Management

Anyone who is responsible for submitting **Lab Management** preauthorization requests for our members should register for one of these **online training sessions**:

Preauthorization: Health Alliance Medical Plans – Lab Management

- Monday, April 17 at 1 p.m. CST
- Thursday, April 20 at 10 a.m. CST
- Tuesday, April 25 at 3 p.m. CST
- Friday, April 28 at 9 a.m. CST
- Monday, May 1 at 10 a.m. CST

Sleep Management

Anyone who is responsible for submitting **Sleep Management** preauthorization requests for our members should register for one of these **online training sessions**:

Preauthorization: Health Alliance Medical Plans – Sleep Management

- Tuesday, April 18 at 3 p.m. CST
- Friday, April 21 at 9 a.m. CST – **DME Providers Only**
- Monday, April 24 at 10 a.m. CST
- Wednesday, April 26 at 2 p.m. CST – **DME Providers Only**
- Tuesday, May 2 at 11 a.m. CST

How to Register

- Once you've picked a session, go to evicore.webex.com.
- Choose the Training Center tab from the top menu.
- Find the date and time of the session you want to attend in the Upcoming tab. **All of the training sessions are named according to their specialty area, which are in the above sections before the training times.**
- Choose Register.
- Enter your registration information.

Attending Your Online Training Session

After you've registered, you'll get an email that includes:

- The toll-free phone number and pass code you'll need for the session's audio
- A link to the online session
- The session password

Save this registration email to access your session, and don't forget to mark your calendar and ensure you'll be able to fully participate in the session.

You can also access the presentation materials by using the eviCore Resources link in the Forms & Resources section of [Your Health Alliance](#) for providers. Or you can get a copy of the presentation slides by emailing ProviderRelations@evicore.com.

Contact Us

1-800-851-3379, option 3

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