

FLASH: Sign Up for eviCore Preauthorization Online Training

July 16, 2018

Health Alliance's new and improved specialized therapy services program will go live on August 1, 2018. Therapies include PT, OT, ST, chiropractic, acupuncture, and massage therapy, where applicable.

Please register to attend one of the training webinars below to help your office become familiar with eviCore's new processes. This training is for anyone responsible for submitting PT/OT/ST preauthorization requests for Health Alliance members. You'll need to be ready to process preauthorization requests August 1 for services given on or after that date. Each session is free and will last approximately one hour.

Day	Date	Time
Tuesday	July 17, 2018	10 a.m. CST
Friday	July 20, 2018	1 p.m. CST
Tuesday	July 24, 2018	12:30 p.m. CST
Wednesday	July 25, 2018	3 p.m. CST
Tuesday	July 31, 2018	1 p.m. CST
Friday	August 3, 2018	9 a.m. CST

Topics include:

How to submit preauthorization requests using the new CorePath pathways in eviCore

How to access tools and resources, including a quick reference guide

How to register:

Go to eviCore.webex.com.

Choose the Training Center tab.

Find the session you want to attend in the Upcoming tab. All of the training sessions are named “Pre-Authorization Health Alliance Medical Plans Musculoskeletal Services.”

Choose “Register” and enter your registration information.

After you’ve registered, you will receive an email that includes:

The toll-free phone number and pass code you will need for the audio portion of the session

A link to the web portion of the session

The session password

Save the registration email to access your online training session. Please mark your calendar and ensure that you are able to fully participate so you can receive the necessary training to provide exceptional care to your patients.

To access the eviCore presentation materials, choose “eviCore Resources” in the Forms & Resources section of YourHealthAlliance.org for providers. You can also get a copy of the presentation slides by emailing ClientServices@evicore.com.

If you have questions, contact your provider relations specialist.

Contact Us

1-800-851-3379, option 3

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