

FLASH: New, Improved Therapy Program to Go Live August 1

June 29, 2018

Our new eviCore therapy program will go live on August 1, 2018.

The therapy program will include the following outpatient specialty therapies (where applicable):

- Physical
- Occupational
- Speech
- Chiropractic
- Acupuncture
- Massage

We're implementing this new program to help improve the musculoskeletal pathway for our members and providers, and we've received great feedback after successfully testing it with providers over the last few months.

We will offer training webinars in July to help offices become familiar with eviCore's new processes. Webinar dates and times will be sent out the first week of July. [Your Health Alliance](#) for providers will be ready to process preauthorization requests August 1 for services given on or after that date.

Please share this information with all of your staff responsible for submitting preauthorization.

If you have questions, contact your provider relations specialist.

Contact Us

1-800-851-3379, option 3

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