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FLASH: 5,000 Services Will No Longer Require Preauthorization from Health Alliance

October 30, 2018

In 2017, we partnered with eviCore and redesigned our utilization management and preauthorization processes.

When these changes were implemented, we promised to reassess and ensure a datadriven approach to future modifications.

We're happy to report that we are delivering on our promise, and removing approximately 5,000 services from requiring preauthorization effective January 1, 2019. The services being removed are in alignment with best practice and have been approved at a rate of nearly 100 percent throughout the past year.

Starting January 1, you will see these changes reflected while using our single sign-on option in <u>Your Health Alliance for providers</u>.

We hope you are as excited as we are to provide these enhancements. We are committed to reducing the administrative burden and to removing barriers in care delivery for our members/your patients.

If you have questions, contact your provider relations specialist.

Contact Us

1-800-851-3379, option 3

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