

## FLASH: Hurricane Florence and eviCore's South Carolina Office

September 13, 2018

Our preauthorization vendor, eviCore, notified us that Hurricane Florence could cause its Bluffton, SC office to close unexpectedly. The office currently remains open, but please be aware that this could change at a moment's notice. Call wait times could be longer if the Bluffton office closes and calls are routed to another eviCore call center.

Thank you for your patience and understanding as eviCore continues to monitor this situation.

If you have questions, contact your provider relations specialist.

## Contact Us

1-800-851-3379, option 3

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