



FLASH: eviCore Preauthorization Online Training Sessions Genetic Testing Management Services

June 26, 2019

Starting in August, eviCore healthcare (eviCore) will begin managing an additional preauthorization service for Health Alliance's commercial and Medicare members. eviCore is a national specialty benefit management company that focuses on managing quality and use for individual patients.

For dates of service on or after August 1, 2019, providers must access eviCore on [Your Health Alliance](#) to request preauthorization. Providers can begin using eviCore through [Your Health Alliance](#) on August 1, 2019, to submit these requests.

Please register for one of the online training sessions below. This training is for anyone responsible for submitting **LAB** preauthorization requests for Health Alliance members.

Topics Include:

- How to register/submit preauthorization requests through eviCore
- How to access tools and resources

Online Training Sessions

To attend one of the online training sessions, please register in advance. Each session is free and will last approximately one hour.

Day	Date	Time
Monday	July 15, 2019	1 p.m. EST / 12 p.m. CST
Wednesday	July 17, 2019	11 a.m. EST / 10 a.m. CST

Friday	July 19, 2019	3 p.m. EST / 2 p.m. CST
Tuesday	July 23, 2019	4 p.m. EST / 3 p.m. CST
Wednesday	July 24, 2019	10 a.m. EST / 9 a.m. CST
Thursday	July 25, 2019	2 p.m. EST / 1 p.m. CST

How to register:

- Once you have chosen a date and time, go to eviCore.webex.com.
- Choose the Training Center tab at the top of the web page.
- Find the date and time of the session you want to attend in the Upcoming tab. All of the training sessions will be named “**Preauthorization: Health Alliance Medical Plans – Lab Management Services.**”
- Choose Register.
- Enter your registration information.

After you have registered for the online training session you will receive an email that includes:

- The toll-free phone number and pass code you will need for the audio portion of the session
- A link to the web portion of the session
- The session password

Please save the registration email to access your online training session. Mark your calendar and ensure that you are able to fully participate so you can receive the necessary training to provide exceptional care to your patients.

You can access the presentation materials using the eviCore link found on the Resources section of [Your Health Alliance](#) for providers.

If you have questions, contact your provider relations specialist.