



FLASH: eviCore Closings Due To Hurricane Dorian

September 3, 2019

Our preauthorization vendor, eviCore, notified us that in anticipation of Hurricane Dorian the following eviCore offices will be closed while staff members are relocated:

- Melbourne, SC – closed today and tomorrow
- Bluffton, SC – closed today

The operational impact should be minimal, but call wait times could be longer as calls will be routed to other open eviCore call centers.

Thank you for your patience and understanding as eviCore continues to monitor this situation.

If you have questions, contact your provider relations specialist.