



## FLASH: Altruista Launch Pushed Back

December 23, 2019

Feedback gathered during Altruista training indicated that system limitations could cause delays in care. Health Alliance took this feedback seriously and worked with Altruista to develop a plan to eliminate identified barriers. The transition to Altruista will occur on March 1, 2020 when all system updates are available.

Until then, continue to use Clear Coverage and the Health Alliance web portal to submit pre-authorization requests.

If you have any questions, please don't hesitate to contact your provider relations specialist.