



## FLASH: Patient Number on Claims

August 25, 2020

Please be reminded that Health Alliance now requires the full 11 digit patient number on claims for enrollment matching. You may see an increase in claims disallowed due to the member number and date of birth not matching our enrollment records. To ensure the most accurate, rapid claims processing, please be sure all patient information you provide is accurate.

Find out more about electronic claim filing in the “Claims” section of the appropriate provider manual [here](#). If you have questions, please contact your Provider Relations Specialist.