



FLASH: CCR Lift Update – Concurrent Review UM Lift Expiration

January 28, 2021

Due to COVID, Health Alliance suspended inpatient clinical concurrent review for dates of services after 11/1/2020. This notice is to remind providers that inpatient clinical concurrent review policies will be reinstated on 2/1/2021.

In addition, the extension of Outpatient Prior Authorization timeframes extended from 90 days to 180 days will expire on 2/1. Any prior authorizations approved on 2/1 or after will be valid for 90 days from issuance.

We will continue to closely monitor the pandemic and modify our policies, as warranted. Thank you for the exceptional care you provide to our members during these unprecedented times.

Please contact Provider Relations if you have questions or concerns.