



NON-EMERGENT AMBULANCE CHECKLIST

FAX TO HEALTH ALLIANCE AT (217) 902-9712.

Member name: _____
Member number and DOB: _____
Ordering provider: _____
Ambulance provider: _____
Date of transfer: _____

Non-emergency conditions are defined as those that require medical attention but do not meet the level of severity to be considered an emergency and services cannot be adequately provided by a visiting Physician/Physician Assistant/Nurse Practitioner/Registered Nurse.

Non-emergency ground ambulance transport services from an acute care hospital/emergency department, skilled nursing facility, other medical facility or from home to receive medically necessary diagnostic or therapeutic services, which are not available at the site which the member is located, is covered to the nearest appropriate acute care hospital, nursing facility, free-standing dialysis center, imaging center, or radiation therapy center when one of the following criteria are met.

- Does the patient have a condition that any other form of transport would be medically contraindicated (e.g., cognitive/behavior issues)? Yes No
- Does the patient have a medical condition that would be jeopardized without trained medical personnel in attendance? Yes No
- Is the member unable to sit upright in a wheelchair? Yes No
- Does the condition of the patient require transport by stretcher only? Yes No
- Does the patient have a need for medical equipment, medication administration or trained medical assistance during transport, that can only be provided in an ambulance? Yes No
- Is the member unable to transfer with assistance greater than contact guard assistance? Yes No

Nurse verifying the information above:

Signature and Date: _____

Printed name: _____

Please note:

- The presence of a physician order for the transport does not necessarily prove whether the transport was medically necessary. Coverage for services must meet criteria above.
- Non-emergent or emergent ambulance transport is not covered to a physician office unless the ambulance stops at a physician office because of the member's dire need for professional attention, and immediately thereafter the ambulance continues to a covered destination.